

Company Profile

Fairpoint Group Plc was founded in 1997 and employs some 780 people, the group's total revenues in 2015 were £54.1 million (previous year £38.3 million). Fairpoint has been listed on the Alternative Investment Market since December 2002 and a leading provider of professional services to UK consumers' with particular skills in process automation and consolidation.

We offer a wide range of specialist solutions across two market sectors, legal and financial services. We are parent to a number of progressive brands, all of which work together to deliver the Fairpoint commitment to superior client service and customer satisfaction.

Our Mission

Our mission is to 'Point customers towards better solutions' and we do this in each of the core product markets within which we operate.

Our Services

The business is divided into three segments: Legal services, debt solutions and claims services.

Legal Services

Our legal services division aims to offer an accessible legal service to all which is open and transparent, offering a comprehensive range of legal services for individuals, families and commercial clients.

This division provides a range of consumer based legal services covering areas such as family law, clinical negligence, commercial, education and community care, immigration, professional negligence, conveyance, employment, industrial disease, road traffic accidents and holiday claims. We anticipate that our debt solutions consumers' will be able to benefit from some of the legal services provided as we take a holistic approach to pointing consumers' towards better solutions.

Debt Solutions

The objective of our debt solutions division is to help consumers' make their money go further. Equipped with an understanding of lender requirements and consumer objectives, we aim to help strike a balance between a consumer's ability to pay and their level of indebtedness. We then begin a dialogue with lenders to seek some level of debt relief which may include limiting the application of interest to a debt, or even writing off debt subject to a commitment from customers to make regular payments to their lenders.

Claims Services

Our claims services division was created to help our indebted customers' recover money owed to them by pursuing claims such as mis-sold financial services. Our main product lines are Packaged Bank Account and Payment Protection Insurance Claims.

Our Brands

Legal Services

Simpson Millar has been established over 150 years and were welcomed to the Fairpoint Group in 2014. They provide a wide range of legal services, including: family, clinical negligence, commercial, education and community care, immigration, professional negligence, conveyancing, employment, industrial disease, road traffic accidents and holiday claims.

Colemans CTTS joined Fairpoint Group in August 2015. They are a leading national practice, recognised by Legal 500 and Chambers Guide, with offices in Kingston upon Thames, Surrey, Manchester and London. They offer a comprehensive range of legal services for individuals, families and corporate clients.

Debt Free Direct has been helping people with serious debt problems since 1997 and is one of the UK's largest personal debt advisers and most widely recognised player in the debt solutions industry. Debt Free Direct gives advice on a wide range of solutions including Individual Voluntary Arrangements (IVAs), Debt Management Plans (DMPs) and Bankruptcy.

ClearStart provides debt advice to customers who reach it via its website or are referred by other organisations such as the Citizens Advice Bureau (CAB). ClearStart offer Debt Management Plans (DMPs) and Individual Voluntary Arrangements (IVAs) to their customers and do not charge customers for their DMP services.

MoneyExtra.com has been helping customers make the most of their money since 1995, and is the oldest-established personal finance website in the UK.

Writefully Yours is a claims management business which was set up in 2012 and provides professional help reclaiming mis-sold financial products such as, Payment Protection Insurance and Packaged Bank Accounts. They work on a no win no fee basis.

Board of Directors



David Harrel
Non Executive Chairman



David Broadbent
Chief Executive Officer



Mike Fletcher
Independent
Non Executive Director



John Allkins
Senior Independent
Non Executive Director

Senior Management

David Broadbent - Chief Executive Officer

Antoinette Thorpe - Managing Director Debt solutions

Greg Cox - Director of Group Risk, Compliance and Quality

Fairpoint Group Plc

Fairclough house
Church street
Adlington
PR7 4EX

Tel: 0844 826 1209
Fax: 0844 826 1176
Website: www.fairpoint.co.uk

Press enquiries please contact

Group & shareholder information
MHP Communications
Tel: 0202 128 8100
Email: Fairpoint@mhpc.com

Brand Information
RTS Media
Tel: 01925 273 137
Email: info@rtsmedia.co.uk